

#4aBetterNDIS

Why we need to be concerned about support co-ordination

NDIS Support Coordination helps people understand and use their NDIS plans. It connects them with service providers, coordinates their supports, and helps them achieve their goals. Its important as getting the right help and supports can be difficult to navigate. Support co-ordinators play an essential role in making the NDIS work well for participants. However, changes to how NDIS services are funded may put all this at risk.

What has changed with the new price guide in 2024?

1. **Price Freeze:** Prices for NDIS providers haven't changed in five years, causing financial issues for providers. Salaries and wages are increasing as are the costs of providing services. Support co-ordinators are finding that the funding from Government doesn't cover these costs.
2. **Providers Leaving:** Many providers are stopping or planning to stop their services because they can't afford to continue.

Why we need to be concerned

The absence of support coordinators would make it much more challenging for participants to achieve their goals and live fulfilling lives. It's crucial to address these issues to ensure that participants continue to receive the support they need.

- **It's Becoming Harder to Find Services:** With fewer support coordinators, it's harder for participants to find the services they need, leading to delays and gaps in support.
- **Difficulty Navigating the NDIS:** Participants might struggle to understand and use their NDIS plans effectively without the guidance of support coordinators.

- **More Stress:** Participants and their families are feeling more stressed and uncertain as they deal with these changes.
- **Risk of Isolation:** Participants might feel isolated and unsupported, which can affect their mental and emotional health and overall quality of life if they can't get the supports they need.

What are we asking for?

NDIS Support Coordination is crucial. We need to fix these problems to ensure participants get the support they need to live fulfilling lives.

1. **That the NDIA provide fair funding for support coordinators.** With prices frozen for five years, many providers are struggling financially. Fair funding will help cover rising costs and ensure support coordinators can continue their essential work.
2. **That the NDIA address the financial challenges causing providers to leave.** Many providers are quitting because they can't afford to continue, making it harder for participants to find the services they need. We need the NDIA to make changes that keep providers in the system.

To learn more or support the campaign visit www.4abetterndis.com.au



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